

Question/Answer
1. Question: Should cabling and electrical be concealed in the wall?
Answer: • Preference is for the least visually intrusive solution. In-wall cabling is preferred where feasible. Electrical coordination would likely involve Facilities and possibly outside contractors; raceway remains acceptable if in-wall is impractical.
2. Should acoustical improvements be included?
Answer: • Yes. Vendors are encouraged to recommend acoustic treatments, particularly for Las Vegas rooms with glass walls.
3. Is the furniture fixed or can it be modernized?
Answer: • Furniture is not considered fixed. Recommendations for improved layouts or replacement furniture are welcome; flexibility remains important in training rooms.
4. How should presentations and conferences function?
Answer: • The solution should support presenters, local audiences, remote attendees, and collaborative meetings with minimal friction.
5. How are presentations currently shared?
Answer: • Current HDMI/USB-C workflows are unreliable and cumbersome. A simpler, more dependable BYOD presentation method is desired. • For most local and group sessions, the room device is joined to a meeting, and content shared to the meeting, which is then visible in-room and remotely if needed. This is cumbersome if no meeting or remote attendees are needed.
6. What microphone approach is preferred?
Answer: • Current puck microphones work but have limitations. Ceiling microphones are acceptable if they provide better room coverage.
7. Should equipment be integrated into furniture or wall-mounted?
Answer:

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Integrated, cleaner installations are preferred. Legacy carts/cabling can be replaced with more streamlined solutions.
8. Should exposed floor cabling be eliminated?
Answer: Yes. Raceway or another cleaner cable management solution is preferred over exposed cords.
9. Should mobile camera controls or automation be used?
Answer: Automatic tracking is useful but inconsistent. A mobile controller or improved automation is desirable.
10. What is the desired meeting experience?
Answer: - Users should be able to walk in, start a Teams or Zoom meeting quickly, present content, and include remote participants with minimal setup. - If users are only presenting locally, they should be able to present to the room from their device with minimal support and optionally using in room equipment (ref question 11).
11. Can users fully participate without connecting a laptop?
Answer: Yes, that is the goal. Current room systems do not adequately support chat, reactions, or other interactive meeting features.
12. Are Teams and Zoom both required?
Answer: Yes. The solution must reliably support both platforms without crashes or separate licensing limitations.
13. When should installation work occur?
Answer: Business hours are preferred for most work; noisy infrastructure work can occur after hours with coordination.
14. What microphone and speaker approach is preferred?

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Answer: The priority is consistent audio pickup throughout the room. Ceiling microphones are acceptable if they outperform tabletop microphones.
15. Should camera tracking be used?
Answer: It should be optional. Some users prefer tracking while others disable it.
16. Should displays be replaced or expanded?
Answer: Existing displays may be reused if appropriate, but larger or dual displays are welcomed where they improve visibility.
17. Should rooms remain simple to operate?
Answer: Yes. Ease of use is a major priority; average users should not need IT assistance to start meetings.
18. What challenges exist in the training room?
Answer: Camera coverage, audio consistency, manual camera control, and whole-room visibility all need improvement.
19. Please clarify the number of rooms
Answer: 15 rooms. We toured too many rooms in the law library in Carson City; the following are not included: - Neon - Room 103 - Room 107
20. The RFP stated: "Detailed room inventories, floor plans, and technical specifications will be made available to prospective proposers upon request"
Answer: Drawing and Room Inventories have been sent to both vendors that attended the site visit.
21. What is the anticipated/desired project completion for the two sites?
Answer Based on funding availability all work must be at final deliverable stage no later than Jun 30, 2027.

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22. What are the working hours for the project? Is access to the sites available on the weekends?
Answer • Depends on the noise level and dependent on scheduling with the Marshals. Generally quiet work can generally be complete 8am-5pm. Anything noisier can be scheduled after hours and/or weekends. Dependent on Marshal's availability
23. Is there a General Contractor and/or Electrical Contractor involved in the project, or will all work (high-voltage, dry-wall patching, paint, etc) need to be covered in the project proposal?
Answer • All work will need to be covered in the project proposal.
24. Does Client have any paint or the paint color numbers of the existing colors used if we are to provide patch and paint?
Answer • Yes, depending on the location we will either have extra paint or the paint color numbers for existing paint.
25. Will the existing furniture be re-purposed or is the proposal to include any upgraded/ recommended furniture to improve the user experience in the room?
Answer • Furniture is not considered fixed. Recommendations for improved layouts or replacement furniture are welcome; flexibility remains important in training rooms. (ref question 3)
26. Is the Client interested in acoustic treatment for the rooms as part of this upgrade?
Answer • Acoustic treatments are not required and not be needed in most spaces, it is appropriate to include them in proposals if the offeror believe they will provide substantial benefit.
27. Is the Client interested in window treatments that would absorb sound and/or deflect it from the glass surfaces as part of this proposal?
Answer • Ref to Question 26

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28. Is it possible to get more information on the existing Courtroom systems at the two sites? Drawings, equipment inventory, etc? These spaces were not visited on the site walks of the two sites.
Answer • The Courtroom equipment is not part of this RFP.
29. What video transport products are used in the Courtroom Systems?
• Is video-over-IP being used? • If so, is the product being used, Crestron NVX?
Answer • The Feeds are available via a Youtube Live Stream on Delay, or as a Zoom Participant without delay.
30. What audio system is being used in the Courtrooms? Can a copy of the existing programming file be obtained to confirm available audio channels?
Answer • Ref question 28 – the Courtroom systems are not part of this RFP.
31. Do the conference rooms need to interact with the Courtroom when used as an overflow room? Or will the conference rooms just be a video overflow feed?
Answer • While used in an overflow capacity these rooms can simply display the video feed via Zoom or Youtube Livestream. Ref question 30.
32. Are the overflow feeds local (in-building) only, or do the Vegas and Carson sites need to share content/feeds between the two sites?
Answer • Court proceedings are frequently conducted utilizing multiple sites via Zoom
33. How much of the existing equipment is to be re-purposed? Displays, Yealink systems, etc? Or does everything get replaced?
Answer • It is ideal to repurpose equipment that will be interoperable with proposals. Yealink systems should be replaced.
34. What will be the sources in the conference room? BYOD devices, dedicated room PC, etc?

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○ Will the Client/End-user supply, configure, and manage any PC's that are to be used on the systems, or does the proposal need to include these devices as well?
Answer • All computers used in-house will be managed by our IT department, proposals should include any hardware that needs to be procured • Presenters should have the option of utilizing their own device (BYOD), for local and remote meetings
35. Does the Client/End-user desire any automation of the systems that would occur when someone enters the room or the room is left empty for any period of time?
Answer • Auto Join/Leave would be considered if it is a robust and high-reliability solution
36. Does the Client/End-user desire any room scheduling panels outside of the rooms that show if the room is in-use or, if and when it is available?
Answer • TBD – They exist currently for Bighorn, and use Exchange Calendaring.
37. What is the distance from the rooms to the nearest data closet for cable pulls?
Answer Carson City: Silver - 55m Bluebird - 42m Sagebrush - 45m Neon - 75m Bighorn - 57m Room 228 - 63m Room 218 - 31m Room 352 - 95m Room 331 - 41m LVCH Room104/105 - 18.4m Room 256 - 57.5m Room 231 - 44.5m LVAOC LV AOC - 43.1 M

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LV Tahoe - 15.5 M LV Pyramid - 35.5 M LV Topaz - 36 M
38. Does each floor have a data closet for cabling to run to?
Answer • CC = 1st and 2nd floors have IDFs. 3rd floor runs terminate to 2nd floor MDF. • LVCH = The 1st and 2nd floors have IDFs. Both terminate to the 1st floor MDF. • LVAOC = We operate on one floor and the only server room is located on that floor
39. Is there available rack space in the data closets, or does the proposal need to account for equipment racks?
Answer: The available rack space depends on the requirements of the replacement solution. CC: The 1st Floor IDF has two half cabinets. The network cabinet has 8U of available space, and the A/V cabinet has 6U available. The 2nd Floor IDF has 8U of available rack space. The 2nd Floor MDF has plenty of available rack space. LVCH: The 1st Floor IDF contains two 45U racks. Rack 1 has 27U of available space, and Rack 2 has 23U available. The 1st Floor MDF has 16U of available rack space. The 2nd Floor IDF (A/V/FTR rack) currently has no available rack space. LVAOC: Across the two racks, there are 32U of available rack spaces.
40. How will the courtroom feed be created at the courtroom?
Answer • Zoom or Youtube Livestream. Ref question 30.
41. Do all rooms in the building(s) need the ability to view the live feed? If not, which ones specifically?
Answer • They will need to be able to display a Zoom meeting or Youtube Livestream. Ref question 30.
42. How will remote witnesses be connected to the courtrooms? • Will they join meetings via Teams, Zoom, other conferencing platforms as participants? Or how you vision this working?
Answer • This would occur via Zoom
43. Are there any security concerns when dealing with remote witnesses?

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Answer • None other than our Standard Zoom protocol (no self-unmuting, camera)
44. Describe how speaker level auto tracking should work in detail? - What rooms is this feature needed in?
Answer • Audio should be adjustable, but levels should be automated as appropriate.
45. Will any of the rooms be rearranged or is all furniture layouts fixed?
Answer • Training spaces are frequently reconfigured in various seating and table layouts. Common configurations can be seen in diagrams available at https://nvcourts.gov/supreme_court_of_nevada_meeting_and_training_space (ref question 3, et al)
46. Will overflow be expected between buildings?
Answer • Yes
47. Is the Client/End-user using a zoom codec with Teams integration, a Teams codec with Zoom integration, or a separate codec for each (not recommended because of complexity)
Answer • We currently have Zoom licenses in most meeting rooms already, so zoom codec with Teams integration should suffice, so long as the solution is high reliability
48. Who are the contacts for network configuration?
Answer • Our internal network administrators
49. Will the network switches be owner provided, or do they need to be included in the proposal?
Answer • These facilities are equipped with enterprise networking equipment.
50. Can we have a dedicated AV WiFi network (SSID) created at each location that connects to the rest of the AV network? (This would be for hardware communication only and not for end user use, the Crestron pucks would benefit from this).
Answer • A dedicated SSID is feasible
51. Are we building the AV network for use with all the streaming or are they using their own IT and switches?
Answer

Question/Answer
• AV Network switching equipment should be provided by the offeror.
52. Can they provide us an uplink to a with an internet only firewall rule and DHCP on the AV network?
Answer • Yes
53. Could you please describe how you envision BYOD (Bring Your Own Device) being used in detail? ○ Would the devices be used for presentation content (standalone and in conference meetings)? ○ Or is it more BYOM (Bring Your Own Meeting) and the device hosts the meeting (standalone local meeting or conferencing meeting) and needs the ability to connect to and utilize the room conferencing peripherals (camera(s), microphone(s), etc)?
Answer: BYOM model is desired and would be the most common use. Our experience with the current BYOM solution has surfaced limitations in ability to effectively present from a BYOD device, effectively tying the technology to only being operable with teams or zoom. There are occasional desires to use displays for other purposes
54. Can you please provide average and max number of local (in-room) participants for each room in this upgrade? How many seats per room?
Answer • CC Conference Rooms • Bighorn (Training Room) - 88 • Sagebrush - 8 • Bluebird - 10 • Silver - 8 • 218 - 12 • 282 (AWR) - 6 • 331 - 12 • 352 - 10 • • LV Conference Rooms • 104/105 - 7 • 231 - 12 • 256 - 7

Question/Answer
• • AOC: • Tahoe (Training Room) - 90 • AOC LV Conference Room - 12 • Topaz - 4 • Pyramid - 3
55. Is speaker tracking and/or participant framing a requirement in each room, or can you please list which rooms this feature is required?
Answer: • Ideally it would be in each room but is of higher importance in the training centers
56. If conferencing tables are desired, please provide information on which rooms and how many required seating positions.
Answer: • Ref Question 3.